



GOLD CARE

For the changing face of care

A Multifaceted Solution to Support all the Facets, *and Faces*, of Community Care



Take an Integrated Approach to Managing Healthcare Operations & Support

GoldCare's **Community Support Manager** is a comprehensive and versatile suite of integrated applications that will manage the entire scope of your community programs and case management. Components are interconnected to provide you with centralised and streamlined access to essential information. The customisable, web-based **My GoldCare Workspaces** provide an interactive "day in the life" view of information, allowing you to navigate across different functional areas using a common interface.

“

Simply the way it's set up, it's quite versatile and can be customised to your needs.

”

~ Jayne Kierce

Excess & Quality
Systems Coordinator,
City of Greater Dandenong,
Victoria, Australia

■ Quick and Consistent CLIENT & EMPLOYEE MANAGEMENT

Create, access and maintain client, employee, volunteer and organisation records in an easy and consistent manner. Data stored in one component can be accessed from another, enabling one-time data entry and quick data retrieval, which saves you time.

■ Streamlined and Straightforward CLINICAL

Carry out client assessments, diagnoses and care plans with these advanced clinical components, many of which include standard and customisable time-saving templates. Built-in calculators and quality indicators help you maintain optimal quality and accuracy levels. Streamlined access to information allows for more efficient data management and reduced errors.

■ Easy and Efficient ROSTERING

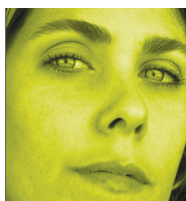
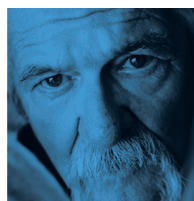
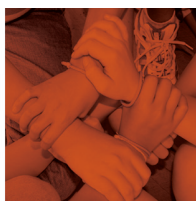
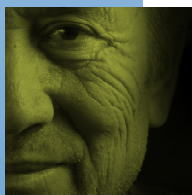
Enhance time efficiencies using GoldCare's **Planning Calendar**, an easy-to-use and flexible rostering tool and interactive calendar. Specify the time, frequency, duration, provider and more for planned client activities. The interactive planning calendar gives you a dynamic "at a glance" view of rosters, single-click access to client/employee files, and more.

■ Convenient and Prompt FINANCIALS

Reduce back-office costs and maintain accurate, punctual claims with GoldCare's financial management components. GoldCare includes all the necessary tools to process period end tasks. Claims and invoicing can begin immediately once the service confirmation has been received. And various export methods are available to submit electronic claims and accommodate multi-funding sources.

■ Accurate and Customisable REPORTING

Extract data for analysis using GoldCare's standard reports or create your own custom reports with the **Make Your Own Report (MYOR)** component. Flexible formatting options let you define the appearance, configuration and content of each report.



Thumbnail view: GoldCare's Community Support Manager

| Client & Employee Management | Clinical | Rostering | Financial | Reporting |
|------------------------------|--------------------|-----------------|---------------------|-----------------------|
| Client Profiles | Assessments | Client View | Claims & Invoicing | Standard Reports |
| Employee Profiles | interRAI HomeCare | Employee View | Full AR | Ad-Hoc Reporting |
| Organisation Profiles | Care Plans | Printed Rosters | Auto-Reconciliation | Business Intelligence |
| Contact Manager | Progress Notes | Clinics | Timekeeping | ODBC/Crystal |
| Admission & Discharge | Activation Manager | Skill Matching | Payroll | Export to Excel |
| Wait List Manager | Document Manager | Services | AP & GL | |
| Volunteer Hours Tracking | | Appointments | eCommerce | |
| Document Manager | | Availability | Contract Manager | |
| Incident Reporting | | | | |

Add-On Mobile Applications:

| Telephony | Mobile PDA | Tablet Technology | Web Access | Mapping |
|-----------|------------|-------------------|------------|---------|
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Take Efficiency and Accuracy on the Road with these Add-On Mobile Solutions

- **Telephony:** field staff can confirm service start/end times by phone in real-time from the client's home or a cell phone.
- **Mobile PDA:** remotely access rosters, client files and more with this secure, web-enabled application for your PDA or smartphone.
- **Tablet Technology:** use your laptop or tablet to enter information and conduct assessments from client sites and synchronise data with the GoldCare server when you return to the office.
- **Web Access:** remote staff can access GoldCare online, enabling them to save time, expedite the claims process and eliminate data entry duplication.
- **Mapping:** utilise Google™ Maps to display service locations, unfilled appointments, employee proximity, etc.
- **And more:** choose from a diverse portfolio of applications to meet your evolving care needs.

Choose the Leading Care Management Solution to Lead Your Community Programs

GoldCare is used by over 150 clients at 500 sites across Australia, New Zealand, Canada and the United States. Our clients contribute directly to GoldCare's design to develop software that's based on versatility, integration, data security and ease-of-use.

Contact us today to learn how GoldCare will help your organisation meet the changing face of care.

Telephone: 03.9535.4900
 Email: sales@mygoldcare.com.au
 Web: www.mygoldcare.com.au

